



Please be aware of the details below in advance of your visit...

- **PLEASE NOTE: For evening performances the show time has been changed to 7.30pm. (there were some tickets that were issued with a start time of 7.00pm)**
- The Regent Arcade Car Park will be open but the entrance to the theatre from the car park will not be in use. Please enter the theatre via the Regent Street entrances.
- The auditorium will be open from 30 minutes prior to showtime. Please note there may be queues to enter the theatre on arrival.
- There will be no interval for performances of *A Christmas Carol*.
- Please check your tickets. Visitors seated in the Stalls are asked to enter via the main (central) entrance. Visitors seated in the Circle, Upper Circle and Balcony are asked to enter through the side entrance (closest to the High Street).
- Upon arrival please be aware of additional signage and instructions which will be given by theatre staff.
- Please adhere to social distancing guidelines at all times when visiting the theatre.
- Our staff will be conducting temperature checks on arrival.
- Hand sanitiser will be available throughout the building.
- Our staff will be wearing face coverings. In line with Government guidelines we ask all visitors to wear a suitable face covering when visiting the theatre. When seated in the auditorium you will be seated socially distanced from other guests. You may remove your face covering to enjoy food and drink.
- There will be empty seats in the auditorium. Please take care to occupy only the seats purchased for your party.
- The ticket purchasers' details will be stored for Track and Trace purposes. Details will be held in accordance with data security guidelines.
- To avoid congestion, we ask that all guests remain seated at the end of the performance until directed to exit by our front of house staff.
- If you have any further queries, please do not hesitate to contact the box office on 01242 572573.
- Please do not take your own food and drink into the auditorium.
- Due to the need for increased ventilation the auditorium may be colder than under usual circumstances.
- Please be aware of your personal circumstances with regard to the Tier system and follow the advice given for your specific area of residence.

If you have any further queries, please contact the Box Office on 01242 572573.

We hope you have a safe and enjoyable evening.

